



Re: Non-financial cases

From Dinesh H.M <dinesh.h.m@spandanasphoorty.com>
Date Fri 2026-03-27 20:22
To Rudrappa Channabasappa Badiger <rudrappa.badiger@spandanasphoorty.com>
Cc Basavraj Heggappa Lamani <basavaraj.lamani@spandanasphoorty.com>; Deepak Kothawade <deepak.kothawade@spandanasphoorty.com>; Gowrishankar D B <gowrishankar.db@spandanasphoorty.com>; Shivaraj MH <shivaraj.mh@spandanasphoorty.com>; Gurappa Chulaki <gurappa.chulaki@spandanasphoorty.com>

Dear sir

below mention employee 1 borrower payment using own bank account but end of the day Collection posting done borrower loan id

Need Send Warning Letter

Thanks & Regards

Dinesh H M
RH| Operations
M:9880320308
Spandana Sphoorty Financial Limited
Galaxy Wing B, 16th Floor, Opp IKEA, Hyderabad - 500081

From: Rudrappa Channabasappa Badiger <rudrappa.badiger@spandanasphoorty.com>
Sent: Friday, March 27, 2026 6:23 PM
To: Dinesh H.M <dinesh.h.m@spandanasphoorty.com>
Cc: Basavraj Heggappa Lamani <basavaraj.lamani@spandanasphoorty.com>; Deepak Kothawade <deepak.kothawade@spandanasphoorty.com>; Gowrishankar D B <gowrishankar.db@spandanasphoorty.com>; Shivaraj MH <shivaraj.mh@spandanasphoorty.com>
Subject: Non-financial cases

Hi Sir,

Kindly find the Nonfinancial cases details, Requesting for your recommendations for further action on these cases.

Table with 11 columns: Complaint Number, Date of Complaint Raised, Case ID, Date of Case Registration, Type of Complaint, Case Nature, Employee Code, Name of the Staff Involved, Employee Designation, Department, Branch Code. Row 1: NF25-26-02751, 20-Mar-2026, DC-FY-2025-10160, 20-Mar-2026, Non-Financial, Process lapse, Using own / relatives' bank account for routing customer's EMI payment, SF0099816, Vaishnavi S M, Customer Retention Associate, Collection, KAGL0428

Thanks & Regards,
R C Badiger,
State HR - KA | Human Resources
M:6363851767
Spandana Sphoorty Financial Limited



Integrity | Collaboration | Agility | Receptiveness | Empathy