

From

Sujith. Sureshwaran

BM, Elappara.

To

Sanjay Dath

A.H - Kattupana Area.

Dear Sir,

I am writing to explain why some more verification are still showing as pending in application. Although I have completed the physical back visit for those customers, I was unable to update the status in the app at the time due to service network issue in those areas.

I request you to kindly consider these technical difficulties, I am monitoring the app and will ensure the records are updated as soon as the system syncs properly.

I assure you that I will be more careful to ensure these tasks are completed without any errors in the future.

Yours faithfully

Sujith. Sureshwaran.

BM, Elappara.

