
Re: Show Cause Notice DC-FY-2026-00389

From Ponkunnam Branch <ponkunnam@spandanasphoorty.com>

Date Sat 2026-04-04 12:16

To DAPS Admin <dapsadmin@spandanasphoorty.com>; sagarkollakadavu@gmail.com
<sagarkollakadavu@gmail.com>

Cc Nikhil K Madan <nikhil.madan@spandanasphoorty.com>; Shivaraj MH
<shivaraj.mh@spandanasphoorty.com>

Dear sir,

I am writing to explain why some house verifications and GRT process are still showing as pending in the application due to my mobile complaint, Already I have completed the physical house visit of these customers especially doing in mobile app, I was unable to update the status in the app at the time due to server network issues in those areas, currently even though the visits are done, the pending count in the app is not clearing, and it continues to show the GRT status for these customers, This is a technical syncing issue within the application itself.

I request you to kindly consider these technical difficulties. I am monitoring the app and will ensure the records are updated as soon as the system syncs properly

I apologize for any inconvenience caused and appreciate your understanding in this matter

Thanks & Regards,

SAGAR PRASAD

BRANCH MANAGER

Ponkunnam Branch | Spandana Sphoorty Financial Ltd

+91 9846494654

From: DAPS Admin <dapsadmin@spandanasphoorty.com>

Sent: Saturday, April 4, 2026 9:49 AM

To: sagarkollakadavu@gmail.com <sagarkollakadavu@gmail.com>; Ponkunnam Branch
<ponkunnam@spandanasphoorty.com>

Cc: Nikhil K Madan <nikhil.madan@spandanasphoorty.com>; Shivaraj MH
<shivaraj.mh@spandanasphoorty.com>

Subject: Show Cause Notice DC-FY-2026-00389

Dear Sagar P,

This is to bring your kind attention that the Case DC-FY-2026-00389, has been registered on 03/04/2026 on the charges of Non-Financial.

Therefore, a show cause notice is attached herewith seeking your response (written explanation) on the above said allegations within 48 hours from the receipt of this notice, failing which the company will take necessary action as per its policies & procedures.

To reply regarding this case, please [click here](#).