

From,

Byth.B

Credit Assistant udumbachela

To, Sayajdab

AH Kattippam Area

Dear Sir,

I respectfully submit by explanation, in Response to the show case notice dated to "04/04/26" The deviation mentioned occurred due to network connectivity and Range Issues in the client area. The location falls under a high range zone where mobile network coverage is very poor or unavailable. Because of this limitation I was unable to upload the Borrower at the working place photo during the enrollment process at the time of the visit,

However I would like to clarify that the house visit and verification were completed properly as per procedure the delay in uploading was purely due to technical constraints beyond my control and not due to any negligence or intentional misconduct,

I assure that I will take extra care going forward and ensure timely updates by completing uploading from areas with proper network connectivity kindly consider my explanation and oblige.

Date: 04/04/26

Yours Sincerely

Byth.B

Credit Assistant