

Spandana Sphoorty Financial Ltd.
Internal Audit Department



Fraud Investigation Report

Branch Details:

Branch Code	Branch Name	Cluster	Area	Region	State	Zone
ORGL0396	Choudwar	Athagarh	Cuttack	Cuttack	Odisha	East
Branch Manager Name/ID	Branch Quality Manager Name/ID	Cluster Manager Name/ID	AVP Name/ID	VP Name/ID	SVP Name/ID	CBO Name/ID
Bijay Kumar Sahu/ SF0096349	Chinmayee Mallick/ SF0095366	Jeetendra Kumar Mahapatra/ SF0027163	Antaryami Swain/ SF0091039	Gobind Prasad Mahapatra/ SF0009889	Sanjaya Kumar Sahoo/SF0070624	Shriraj Vedsen/SF0071741
Date of Information Received (DD/MMM/YY)		13/05/2025	Date of event/transactions occurred (From-To) (DD/MMM/YY)		19/05/2025	29/05/2025

Type of Incident (Fraud/Robbery/Theft)	Staff Fraud
Internal or External	Internal
No. of staff/persons involved: Fraud/Robbery/Theft	1
Total Amount Involved (Rs.)	69810/-

Describe how the incident has been exposed/identified:

On Dt.12-05-2025 Choudwar Police Station SI Come Choudwar (ORGL0396) Office and Requested to Provide LD Document of Damayanti Behera, W/o-Dipti Ranjan Parida of Village Gajalaxmi Sahi,PS-Choudwar, Dist- Cuttack and said one fake loan Disbursed of Rs-40000/- to This Borrower then AVP Antaryami Swain/SF0091039 Checked the LD Document with BM and observed that LO Bhabani Prasad Mahapatra/SF0047012 and Previous BM Sushanta Muduli/SF0077923 Disbursed a Loan without Properly Check Document and Found that the loan documents having manipulation customers Photo wrongly attached without customer coming to Office Loan disbursed. Then AVP Antaryami Swain Mailed to HO for Verification. Then the complaint was lodged on 13th May 2025, vide complaint Number **F25-26-00595**.

Now LO Bhabani Prasad Mahapatra/SF0047012 is Suspended as per HR records.

Post completion of the investigation, we identified **Rs. 69810/-** amount of cash misappropriation on 19 no's of borrowers against LO Bhabani Prasad Mahapatra/SF0047012.

Brief Details of the incident:

Investigation Approach:

The Audit team Verified the Sample as Shown by the Branch Team, Branch Team not able to Show some of the Fields those handled by LO Bhabani Prasad Mahapatra, to check the availability of the borrower, and the amount collected was not accounted for.

Modus Operandi:

Loan Officer Bhabani Prasad Mahapatra employee ID SF0047012, made a cash misappropriation with an amount of **Rs-69810/-** for 19 borrowers.

- The internal audit team investigated by visited 484 borrowers handed by LO.
- Post Verification, it was observed that a total of 484 no's Borrowers visited, out of that 114nos of borrowers were present & 2 no's borrowers were "Not available at home" at the time of verification. Observed fraud for 19nos borrowers of **Rs 69810/-**. Rs-11104/- Recovered and Accounted in FIMO. So Net Fraud Amount Rs-**58706/-**.

Categories of Fraud Details: -

Sl. No	Type of Fraud	Affected Borrowers	Fraud Amount	Recovery Amount	Net Fraud Amount
1	Collection	19	69810	11104	58706
	Total	19	69810	11104	58706

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Details of Process & Policy Lapses:

- 1- Monitoring failure.
- 2- Violation of collection process.
- 3- Proper follow up not done for standard pending customer.
- 4- Failure of CGT process.
- 5- Failure in GRT process.
- 6- Failure in Disbursement process.

Details of the Enclosed Annexures, Documents & Statements from staff/customers if any:

1. Borrower Sub-ledger.
2. Digital Payment
3. Loan Card
4. Borrower written statement

Sl. NO.	Checklist	Particulars
1	Who exposed the event: Name/ID/Designation/Department/Centre to be mentioned	Antaryami Swain/SF0091039/AVP/Business/ 365496
2	Date of event exposed	12 th Apr 2025
3	Name/ID/Designation of the Fraudulent Staff	Bhabani Prasad Mahapatra/SF0047012 /Loan Officer
4	Whether it is in the notice of BM/BQM/CM/AVP/VP/SVP & HR (Yes/No)	NO
5	If yes, mention the Action initiated by BM/BQM/CM/AVP/VP/SVP	NA
6	No. of thefts/robberies happened in this branch for the past 12 months (excluding this)	NO
7	No. of staff frauds happened in this branch for the past 12 months (excluding this)	No
8	Is there any disciplinary action taken by HR in his/her past tenure?	NA
9	Whether an internal audit was conducted at the branch during the occurrence of the fraud (Yes/No/NA)	No
10	If yes, whether internal audit has detected the fraud (Yes/No/NA)	NA
11	If No, why the fraud was not detected/informed during such an audit?	NA
12	Is there any investigation conducted & reported after detection by other departments (Yes/No/NA)	Yes
13	If yes, mention the departments that conducted and reported.	Internal Audit

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Details of involved staff

Sr. No.	Staff Name	Employee ID	Designation	DOJ in SSFL (DD/MMM/YY)	DOJ in Branch (DD/MMM/YY)	DOJ in Exit (DD/MMM/YY)
1	Bhabani Prasad Mahapatra	SF0047012	Loan Officer	15-11-2019	15-11-2019	16-05-2025

Note: The information and observations given in the report are based on records and documents produced before us for verification. We have relied on certain explanations and representations provided by the SSFL staff & customers wherever applicable.

Report prepared by : Internal Audit Team.

Date : 30th May 2025