



Fraud Investigation Report

Branch Details:

Branch Code	Branch Name	Cluster	Area	Region	State	Zone
UP3871	Rampur Karkhana	Pathardewa	Deoria	Gorakhpur	Uttar Pradesh	North
Branch Manager Name/ID	Branch Quality Manager Name/ID	Cluster Manager Name/ID	AVP Name/ID	VP Name/ID	SVP Name/ID	CBO Name/ID
Ramjeet Bind/SF0096260	Navneet Kumar Yadav/SF0071461	Rajiv Ranjan Singh/SF0052471	Hari Mohan Singh/SF0096604	Nand Kishore Rai/SF0097965	Vipin Yadav/SF0071928	Ajay Ganotra / SF0068487
Date of Information Received (DD/MMM/YY)		4 th Apr 2025	Date of event/transactions occurred (From-To) (DD/MMM/YY)		7 th Dec 2023	5 th Mar 2025

Type of Incident (Fraud/Robbery/Theft)	Staff Fraud
Internal or External	Internal
No. of staff/persons involved: Fraud/Robbery/Theft	1
Total Amount Involved (Rs.)	Rs. 1,52,840

Describe how the incident has been exposed/identified:

During the branch visit by the business/IA team, it was observed that Senior **loan officer Sriprakash Chaubey/SF0061392** collected EMI and Pre-closure and Recollected amounts from the borrowers & without updating the same to their accounts, have embezzled the same. Complaints on the same were raised by **CM Rajiv Ranjan Singh /SF0052471** basis complaints were registered based on the collected evidence on their names vide no`s. **FN25-26-00080**.

1. Loan Officer **Sriprakash Chaubey /SF0061392** collected EMI, Pre-close amount and recollected disbursed amount from borrowers without updating the same to their accounts. Complaint has been raised by business team on date - 4th-Apr-2025 and Complaint raised by Complaint team date 7th Apr 2025 vide no. is - **FN25-26-00080**. LO Sriprakash Chaubey was **Terminated on date - 21st -Mar-2025**.

Brief Details of the incident:

Investigation Approach:

The audit team visited all the borrowers handled by the loan officers to check the availability of the borrower and found that the amount collected was not accounted for.

Modus Operandi:

Investigation was conducted by Internal audit team during the months from Apr`25 covering the total 98 borrowers Which were handled by the **loan officer Sriprakash Chaubey/SF0061392** have committed fraud by collected EMI & Pre-closure amount but not updated to concerned borrower accounts & embezzled the same.

The Internal audit team investigated by visiting all the 98 borrowers handled by the loan officer **loan officer Sriprakash Chaubey/SF0061392**

Post verification, it was observed that of the total 98 borrowers visited, in which collected by **loan officer Sriprakash Chaubey/SF0061392**

1. Pre-closure amount from 03 borrowers **Rs. 46750 (Rupees forty-six thousand seven hundred fifty)**
2. Collected EWI amount from 5 borrowers **Rs. 46090 (Rupees Forty-six thousand ninety)**
3. Recollected disbursed amount from 01 borrower amount of **Rs. 60000 (Rupees Sixty Thousand)**

The total fraud amount inclusive of all the borrowers is **Rs. 152840 (Rupees One Lakh Fifty-two thousand eight hundred forty)** and Recovered amount Rs.70530 /- **and Remaining amount Rs.82310 /- not Recovered From loan officer Sriprakash Chaubey/SF0061392**

The details of the EWI, Pre-close, recollect amounts collected by the loan officer of the 9 borrowers mentioned above are given below:

Collection, Pre-closure & Loan amount recollect (Total Fraud Amount):

S.no	Type of Fraud	Affected Borrowers/ Loan	Amount Collected (Gross Fraud)	Amount Recovered & Accounted in FIMO
1	Recollect disbursed amount	1	60000	27760
2	EWI Amount	5	46090	25180
3	Pre-Closure Amount	3	46750	17590
	Grand Total	9	152840	70530

Borrower wise details and summary are mentioned below:

Pre-closure amount collected from borrower, but entry not posted in FIMO It was observed that LO collected pre-closure amount, but entry not posted in FIMO of 03 borrowers amounting Rs. 46750 through UPI and cash. (For evidence borrower given their written statement and UPI transaction receipt)

Fraudulent Staff Name (As per staff master list)	Fraudulent Staff Emp. ID (As per staff master list)	Fraudulent Staff Designation (As per staff master list)	Borrower Name	Loan ID	Amount Collected (Gross Fraud)	Amount Recovered & Accounted in FIMO	Difference Amount (Net Fraud)
Sriprakash Chaubey	SF0061392	Loan Officer	SUKHIYA	358904464	15000	7900	7100
Sriprakash Chaubey	SF0061392	Loan Officer	RAMKALI	358904465	15000	3990	11010
Sriprakash Chaubey	SF0061392	Loan Officer	SAVRA KHATOON	358584110	16750	5700	11050
Total					46750	17590	29160

EWI collected from borrower, but entry not posted in FIMO It was observed that LO collected EWI amount, but entry not posted in FIMO of 5 borrowers amounting Rs. 46090 through UPI and cash.

(For evidence borrower given their written statement and UPI transaction receipt)

Fraudulent Staff Name (As per staff master list)	Fraudulent Staff Emp. ID (As per staff master list)	Fraudulent Staff Designation (As per staff master list)	Borrower Name	Loan ID	Amount Collected (Gross Fraud)	Amount Recovered & Accounted in FIMO	Difference Amount (Net Fraud)
Sriprakash Chaubey	SF0061392	Loan Officer	SABANA KHATUN	35190738 5	2240	0	2240
Sriprakash Chaubey	SF0061392	Loan Officer	DOORGAVATI	35171743 6	5600	0	5600
Sriprakash Chaubey	SF0061392	Loan Officer	RAMKALI	35020496 3	2250	0	2250
Sriprakash Chaubey	SF0061392	Loan Officer	MANORAMA DEVI	35080709 5	2250	0	2250
Sriprakash Chaubey	SF0061392	Loan Officer	MANISHA DEVI	35578138 4	33750	25180	8570
Total					46090	25180	20910

Recollected disbursed amount from borrower, It was observed that SLO recollected disbursed amount, but entry not posted in FIMO of 01 borrowers amounting Rs. 60000 by UPI.

(For evidence borrower given their written statement)

Fraudulent Staff Name (As per staff master list)	fraudulent Staff Emp. ID (As per staff master list)	Fraudulent Staff Designation (As per staff master list)	Borrower Name	Loan ID	Amount Collected (Gross Fraud)	Amount Recovered & Accounted in FIMO	Difference Amount (Net Fraud)
Sriprakash Chaubey	SF0061392	Loan Officer	JAHANARA KHATOON	35779051 5	60000	27760	32240
Total					60000	27760	32240

Details of involved staff

Sr. No.	Staff Name	Employee ID	Designation	DOJ in SSFL (DD/MMM/YY)	DOJ in Branch (DD/MMM/YY)	DOE in Exit (DD/MMM/YY)
1	Sriprakash Chaubey	SF0061392	Loan Officer	07-10-21	07-10-21	21-03-25

Spandana Sphoorty Financial Ltd.



Internal Audit Department

Sl. NO.	Checklist	Particulars
1	Who exposed the event: Name/ID/Designation/Department/Centre to be mentioned	Rajiv Ranjan Singh/ SF0052471/ Cluster Manager/Business Team
2	Date of event exposed	4 th -Apr-2025
3	Name/ID/Designation of the Fraudulent Staff	Shri Prakash Chaubey /SF0061392/ Loan Officer
4	Whether it is in the notice of BM/BQM/CM/AVP/VP/SVP & HR (Yes/No)	Yes (All Branch Management staff and HR)
5	If yes, mention the Action initiated by BM/BQM/CM/AVP/VP/SVP	Yes
6	No. of thefts/robberies happened in this branch for the past 12 months (excluding this)	NA
7	No. of staff frauds happened in this branch for the past 12 months (excluding this)	No
8	Is there any disciplinary action taken by HR in his/her past tenure?	Yes
9	Whether an internal audit was conducted at the branch during the occurrence of the fraud (Yes/No/NA)	Yes
10	If yes, whether an internal audit has detected the fraud (Yes/No/NA)	No
11	If No, why the fraud was not detected/informed during such an audit?	Internal Audit conducts field visits on a sample basis, these borrowers were not part of the internal audit sample.
12	Is there any investigation conducted & reported after detection by other departments (Yes/No/NA)	Yes
13	If yes, mention the departments that conducted and reported.	Internal Audit

The information and observations given in the report are based on records and documents produced before us for verification. We have relied on certain explanations and representations provided by the SSFL staff & customers wherever applicable.

Report prepared by: Internal Audit Team.

Date: - 1-May-2025

No
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Due professional care has been taken in the preparation of this report by verifying the details of the fraud amount mentioned till the date of this investigation.