



SPANDANA

Detailed Show Cause Notice

Date : 26/6/2025

To,
Employee Name : Kawal Kumar
Employee ID : SF0094879
Designation : Customer Retention Associate
Branch : BH3473

Subject : Detailed Show Cause Notice

Dear Kawal Kumar,

With reference to the complaint number DC-FY-2025-01702 under the Collection Misappropriation, an Initial Show Cause Notice was served on dated 12/06/2025, wherein you have not replied

Further to the above, the fraud investigation has been conducted and a report has been submitted. It has been found that you are engaged in the below charges of Collection Misappropriation.

Following are the charges in detail:

IA Observations

Fraud Investigation Required :	Yes
Total Fraud Amount	8230
Amount Recovered as On Date	2240
Due Amount	5990

Remarks : "1.Fraud has been identified by business team on 22-05-2025 against CRA Kawal Kumar/SF0094879 2.Complain team raised complain on 22-05-2025 vide complain number FN25-26-00706. 3.At the time of Complain raised 1 borrower was affected of Rs.2240. 4.CRA was Absconding on dated 01-06-25. 5.After verification done by Audit team out of 108 borrowers 5 borrowers were affected of Rs.5990."

You are hereby informed that any deviation on the part of any official of the Company while discharging the official responsibilities or any other deviation from the Company policies during the same is serious misconduct as per the policy and procedures of the Company.

The above act of yours if proven will amount to serious misconduct on your part and gross violation of the Company's Disciplinary policy & procedures and attract serious disciplinary actions.

Given the above you are asked to explain/reply through the mail id or the mobile number which was registered as per the company records, if any, within 21 days of receipt of this show cause notice that why disciplinary action should not be taken against you as per the policy of the Company, failing to which the Company will proceed in the matter as per the records available, on the presumption that you have no explanation and have accepted the above alleged charges.

For Spandana Sphoorty Financial Limited
Authorized Signatory

Radhakrishna Eale
Senior Vice President (Human Resources)