

Arpit Kumar Jain

From: Arpit Kumar Jain
Sent: Wednesday, June 24, 2026 12:37 PM
To: Varsha Kumari
Cc: Vipin Yadav; Sri Ram Sharma; Jasthi Venkata Rama Krishna Chowdary; Suresh Kumar Yadav; Deepak Tewari
Subject: RE: Non Financial Cases | Closure Recommendation | RJ-1 & RJ-2 States

Dear mam,

As discussed with Deepak sir, please find reason for SH remarks

- A. Drop charges with counselling, as customer directly credited Emi in employee bank account without his notice and when he got the information then he deposited such Emi so guided employee to not to take EMI in his account in future.

Complaint Number	Date of Complaint Raised	Case ID	Type of Complaint	Case Nature
NF26-27-00469	8-Jun-26	DC-FY-2026-04167	Non-Financial	Using own / relatives' bank account for routing customer's EM payment

- B. Drop charges : All BM's were not achieved centre visit and client visit last month and all bm have accepted their fault and give explanation letter so SH sir recommended for drop changes and gave them a chance to improve their performance

Complaint Number	Date of Complaint Raised	Case ID	Type of Complaint	Case Nature
NF26-27-00465	6-Jun-26	DC-FY-2026-04168	Non-Financial	Habitual neglect of work
NF26-27-00464	6-Jun-26	DC-FY-2026-04169	Non-Financial	Habitual neglect of work
NF26-27-00462	6-Jun-26	DC-FY-2026-04170	Non-Financial	Habitual neglect of work

NF26-27-00461	6-Jun-26	DC-FY-2026-04171	Non-Financial	Habitual neglect of work
NF26-27-00460	6-Jun-26	DC-FY-2026-04172	Non-Financial	Habitual neglect of work
NF26-27-00459	6-Jun-26	DC-FY-2026-04173	Non-Financial	Habitual neglect of work

Thanks & Regards,
Arpit Kumar Jain
 State HR | Human Resource
 M:9660031675

From: Varsha Kumari <varsha.kumari@spandanasphoorty.com>
Sent: Tuesday, June 23, 2026 6:22 PM
To: Deepak Tewari <deepak.tewari@spandanasphoorty.com>; Suresh Kumar Yadav <sureshkumar.yadav@spandanasphoorty.com>; Arpit Kumar Jain <arpitkumar.jain@spandanasphoorty.com>
Cc: Vipin Yadav <vipin.yadav@spandanasphoorty.com>; Sri Ram Sharma <sriram.sharma@spandanasphoorty.com>; Jasthi Venkata Rama Krishna Chowdary <ramakrishna.jasthi@spandanasphoorty.com>
Subject: RE: Non Financial Cases | Closure Recommendation | RJ-1 & RJ-2 States

Hi Arpit,

Please take the reason also for closing any case in DAPS. On what ground the case is being closed should be updated in the system for the future records, else ensure to conduct inquiry for all cases.

@Deepak Tewari @Suresh Kumar Yadav – Requesting to share the reason for case conclusion.

Thanks and Regards,

Varsha Kumari

Senior Manager | Human Resources

Spandana Sphoorty Financial Limited

Galaxy Wing B, 16th Floor, Opp IKEA, Hyderabad - 500081



Integrity | Collaboration | Agility | Receptiveness | Empathy

From: Deepak Tewari <deepak.tewari@spandanasphoorty.com>
Sent: 23 June 2026 18:01
To: Arpit Kumar Jain <arpitkumar.jain@spandanasphoorty.com>; Suresh Kumar Yadav <sureshkumar.yadav@spandanasphoorty.com>
Cc: Vipin Yadav <vipin.yadav@spandanasphoorty.com>; Sri Ram Sharma <sriram.sharma@spandanasphoorty.com>; Varsha Kumari <varsha.kumari@spandanasphoorty.com>; Jasthi Venkata Rama Krishna Chowdary <ramakrishna.jasthi@spandanasphoorty.com>
Subject: RE: Non Financial Cases | Closure Recommendation | RJ-1 & RJ-2 States

Hi Arpit

Find the remark for RJ-1 staff

Complaint Number	Date of Complaint Raised	Case ID	Type of Complaint	Case Nature	Employee Code	Name of the Staff Involved	Employee Designation	Department
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NF26-27-00469	08-Jun-26	DC-FY-2026-04167	Non-Financial	Using own / relatives' bank account for routing customer's EMI payment	SF0103376	Nakul Singh	Senior Credit Assistant	Operations
NF26-27-00465	06-Jun-26	DC-FY-2026-04168	Non-Financial	Habitual neglect of work	SF0102228	Ramkunwar Meena	Branch Manager	Operations
NF26-27-00464	06-Jun-26	DC-FY-2026-04169	Non-Financial	Habitual neglect of work	SF0048281	Mahesh Patidar	Branch Manager	Operations
NF26-27-00462	06-Jun-26	DC-FY-2026-04170	Non-Financial	Habitual neglect of work	SF0097255	Mahendra Singh	Branch Manager	Operations

NF26-27-00461	06-Jun-26	DC-FY-2026-04171	Non-Financial	Habitual neglect of work	SF0046524	Kanheya Lal Banjara	Branch Manager	Operations
NF26-27-00460	06-Jun-26	DC-FY-2026-04172	Non-Financial	Habitual neglect of work	SF0063044	Shanker Lal Meean	Branch Manager	Operations
NF26-27-00459	06-Jun-26	DC-FY-2026-04173	Non-Financial	Habitual neglect of work	SF0084692	Tulsi Ram Gurjar	Branch Manager	Operations

Deepak Tewari

State Head | Operations

M:8707579269

Spandana Sphoorty Financial Limited

(1st Floor, Vaishali Tower 1, Nursery Circle, Vaishali Nagar, Jaipur, Rajasthan 302021)



Integrity | Collaboration | Agility | Receptiveness | Empathy

From: Arpit Kumar Jain <arpitkumar.jain@spandanasphoorty.com>

Sent: 23 June 2026 15:26

To: Deepak Tewari <deepak.tewari@spandanasphoorty.com>; Suresh Kumar Yadav

<sureshkumar.yadav@spandanasphoorty.com>

Cc: Vipin Yadav <vipin.yadav@spandanasphoorty.com>; Sri Ram Sharma <sriram.sharma@spandanasphoorty.com>;

Varsha Kumari <varsha.kumari@spandanasphoorty.com>; Jasthi Venkata Rama Krishna Chowdary

<ramakrishna.jasthi@spandanasphoorty.com>

Subject: Non Financial Cases | Closure Recommendation | RJ-1 & RJ-2 States

Dear Sir

please provide your recommendation on the below NF-cases closure recommendation. Request your kind guidance for further action

**Employee explanation received and uploaded in DAPS portal

For RJ-1

Complaint Number	Date of Complaint Raised	Case ID	Type of Complaint	Case Nature	Employee Code	Name of the Staff Involved	Employee Designation	Department
NF26-27-00469	08-Jun-2026	DC-FY-2026-04167	Non-Financial	Using own / relatives' bank account for routing customer's EMI payment	SF0103376	Nakul Singh	Senior Credit Assistant	Operations
NF26-27-00465	06-Jun-2026	DC-FY-2026-04168	Non-Financial	Habitual neglect of work	SF0102228	Ramkunwar Meena	Branch Manager	Operations

NF26-27-00464	06-Jun-2026	DC-FY-2026-04169	Non-Financial	Habitual neglect of work	SF0048281	Mahesh Patidar	Branch Manager	Operations
NF26-27-00462	06-Jun-2026	DC-FY-2026-04170	Non-Financial	Habitual neglect of work	SF0097255	Mahendra Singh	Branch Manager	Operations
NF26-27-00461	06-Jun-2026	DC-FY-2026-04171	Non-Financial	Habitual neglect of work	SF0046524	Kanheya Lal Banjara	Branch Manager	Operations
NF26-27-00460	06-Jun-2026	DC-FY-2026-04172	Non-Financial	Habitual neglect of work	SF0063044	Shanker Lal Meean	Branch Manager	Operations
NF26-27-00459	06-Jun-2026	DC-FY-2026-04173	Non-Financial	Habitual neglect of work	SF0084692	Tulsi Ram Gurjar	Branch Manager	Operations

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For RJ-2 :

Complaint Number	Date of Complaint Raised	Case ID	Type of Complaint	Case Nature	Employee Code	Name of the Staff Involved	Employee Designation	Department	Branch Code
NF26-27-00475	10-Jun-2026	DC-FY-2026-04305	Non-Financial	Process lapse,Habitual neglect of work	SF0103633	Amit Kumar	Branch Manager	Operations	RJ3551

Thanks & Regards,

Arpit Kumar Jain

State HR | Human Resource

M:9660031675

Spandana Sphoorty Financial Limited

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