

Spandana Sphoorty Financial Ltd.
Internal Audit Department



Fraud Investigation Report

Branch Details:

| Branch Code | Branch Name | Cluster | Area | Region | State | Zone |
|--|--------------------------------|-------------------------------|---|-------------------------------|-------------------------------|--------------------------|
| OR2669 | Charichhaka(Nimapada) | Nimapada | Bhubaneswar | Bhubaneswar | Odisha | East |
| Branch Manager Name/ID | Branch Quality Manager Name/ID | Cluster Manager Name/ID | AVP Name/ID | VP Name/ID | SVP Name/ID | CBO Name/ID |
| Bisworanjan Mohanty/SF0087590 | Lokanatha Samantaray/SF0056663 | Manoj Kumar Badatia/SF0088861 | Bhagaban Swain/SF0097828 | Santosh Kumar Sahoo/SF0071004 | Sanjaya Kumar Sahoo/SF0070624 | Shriraj Vedsen/SF0071741 |
| Date of Information Received (DD/MMM/YY) | | 24/05/2025 | Date of event/transactions occurred (From-To) (DD/MMM/YY) | | 28/05/2025 | 9/06/2025 |

| | |
|--|-------------|
| Type of Incident (Fraud/Robbery/Theft) | Staff Fraud |
| Internal or External | Internal |
| No. of staff/persons involved: Fraud/Robbery/Theft | 1 |
| Total Amount Involved (Rs.) | 165460 |

Describe how the incident has been exposed/identified:

During the Tele calling AVP Bhagaban Swain/SF0097828 Found some Pre closer cash misappropriation against CM Kalucharana Pradhan / SF0036642 of RS 54197/-. As per the above collection misappropriation, the complaint was lodged on 26th May 2025, vide complaint Number **F25-26-00753**.
Now CM Kalu charana Pradhan / SF0036642 is Active. As per HR record.

Brief Details of the incident:

Investigation Approach:

The Audit team visited all Borrowers, those are recently visited by CM Kalucharana Pradhan / SF0036642 to check the availability of the borrower, and the amount collected was not accounted for.

Modus Operandi:

CM Kalucharana Pradhan / SF0036642 made a cash misappropriation with an amount of **Rs 1,65,460** for 05nos of borrowers. The internal audit team investigated visited 163 borrowers.

- Post Verification, it was observed that a total of 163 no's Borrowers visited, out of that 39 no's of borrowers were present, 124 no's borrowers were "Not available at home" at the time of verification, for not available borrowers I identified loan cards from the center 2 no's.
- The total amount of fraud is **Rs 1,65,460/-**, Amount recovered Rs.**48,610/-** & Net fraud amount is **Rs 1,16,850/-**

Categories of Fraud Details: -

| Sl. No | Type of Fraud | Affected Borrowers | Fraud Amount | Accounted to Borrower Ledger | Net Fraud |
|--------------|------------------------------------|--------------------|---------------|------------------------------|---------------|
| 1 | Pre-Closure Amount Misappropriated | 5 | 165460 | 48610 | 116850 |
| Total | | 5 | 165460 | 48610 | 116850 |

Details of Process & Policy Lapses:

- 1- Monitoring failure.
- 2- Violation of preclose process.
- 3- Proper follow up not done for standard pending customer.

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Details of the Enclosed Annexures, Documents & Statements from staff/customers if any:

1. Borrower Sub-ledger.
2. Loan card.
3. Borrower Written statement.
4. Fake clearance letter.
5. Fake subledger.

| Sl. NO. | Checklist | Particulars |
|---------|--|---|
| 1 | Who exposed the event: Name/ID/Designation/Department/Centre to be mentioned | Bhagaban Swain/SF0097828/AVP/Operation/372598 |
| 2 | Date of event exposed | 24 th May 2025 |
| 3 | Name/ID/Designation of the Fraudulent Staff | Kalu charana Pradhan/SF0036642/CM |
| 4 | Whether it is in the notice of BM/BQM/CM/AVP/VP/SVP & HR (Yes/No) | YES |
| 5 | If yes, mention the Action initiated by BM/BQM/CM/AVP/VP/SVP | AVP |
| 6 | No. of thefts/robberies happened in this branch for the past 12 months (excluding this) | NA |
| 7 | No. of staff frauds happened in this branch for the past 12 months (excluding this) | 3 |
| 8 | Is there any disciplinary action taken by HR in his/her past tenure? | NO |
| 9 | Whether an internal audit was conducted at the branch during the occurrence of the fraud (Yes/No/NA) | No |
| 10 | If yes, whether an internal audit has detected the fraud (Yes/No/NA) | NA |
| 11 | If No, why was fraud not detected/informed during such an audit? | NA |
| 12 | Is there any investigation conducted & reported after detection by other departments (Yes/No/NA) | Yes |
| 13 | If yes, mention the departments that conducted and reported. | Internal Audit |

Details of involved staff

| Sr. No. | Staff Name | Employee ID | Designation | DOJ in SSFL (DD/MMM/YY) | DOJ in Branch (DD/MMM/YY) | DOJ in Exit (DD/MMM/YY) |
|---------|---------------------|-------------|-----------------|----------------------------|------------------------------|----------------------------|
| 1 | Kalucharana Pradhan | SF0036642 | Cluster Manager | 29/05/2018 | 21/6/2022 | - |

Note: The information and observations given in the report are based on records and documents produced before us for verification. We have relied on certain explanations and representations provided by the customers wherever applicable.

Report prepared by : Internal Audit Team.

Date :10th Jun 2025