

Varsha Kumari

From: Anupam Verma
Sent: 17 June 2026 09:45
To: Varsha Kumari; Deepika Jaiswal
Cc: Naresh Bandra; Mallanna N; Complaints - SSFL; Ganesh Subramanya M V; Gowrishankar D B; Rebin E.S; FRM HO
Subject: RE: Need Trigger mail

Dear Ma'am,

Please use the rollback option to move the case back to case registration step and then it can be declined as in the usual flow.

Thanks & Regards,
Anupam Verma

From: Varsha Kumari <varsha.kumari@spandanasphoorty.com>
Sent: 16 June 2026 11:59
To: Deepika Jaiswal <deepika@spandanasphoorty.com>; Anupam Verma <anupam.verma@spandanasphoorty.com>
Cc: Naresh Bandra <naresh.bandra@spandanasphoorty.com>; Mallanna N <mallanna.n@spandanasphoorty.com>; Complaints - SSFL <complaints@spandanasphoorty.com>; Ganesh Subramanya M V <ganeshsubramanya.mv@spandanasphoorty.com>; Gowrishankar D B <gowrishankar.db@spandanasphoorty.com>; Rebin E.S <rebin.es@spandanasphoorty.com>; FRM HO <frm@spandanasphoorty.com>
Subject: RE: Need Trigger mail

Hi Deepika,

The complaint was wrongly raised against the employee who was not involved. PLease change the status if case to complaint declined.

Complaint ID **FN26-27-00736**

Thanks and Regards,

Varsha Kumari

Senior Manager | Human Resources

M:9711020268

Spandana Sphoorty Financial Limited

Galaxy Wing B, 16th Floor, Opp IKEA, Hyderabad - 500081



Integrity | Collaboration | Agility | Receptiveness | Empathy

From: Rajeshwari Muppuru <rajeshwari.muppuru@spandanasphoorty.com> **On Behalf Of** Complaints - SSFL

Sent: 15 June 2026 15:57

To: Mallanna N <mallanna.n@spandanasphoorty.com>; Varsha Kumari <varsha.kumari@spandanasphoorty.com>

Cc: Naresh Bandra <naresh.bandra@spandanasphoorty.com>; Ganesh Subramanya M V <ganeshsubramanya.mv@spandanasphoorty.com>; Gowrishankar D B <gowrishankar.db@spandanasphoorty.com>; Rebin E.S <rebin.es@spandanasphoorty.com>; Complaints - SSFL <complaints@spandanasphoorty.com>; FRM HO <frm@spandanasphoorty.com>

Subject: RE: Need Trigger mail

Dear Mallana,

This is to inform that Complaint ID FN26-27-00736 was incorrectly raised against employee SF0088144 / Madhu G.

The actual fraudulent staff involved is Mr. Naveen Kumar (DO) – Employee ID SF0079968, under Complaint ID FN26-27-00746.

@Varsha Kumari As discussed, kindly proceed with rejecting Complaint ID **FN26-27-00736** against Madhu G / SF0088144 on 12-06-26 as it was raised in error.

Rajeshwari M

Executive | Complaints & Branch Support Service - HO

Spandana Sphoorty Financial Limited

Galaxy Wing B, 16th Floor, Opp IKEA, Hyderabad - 500081



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From: Mallanna N <mallanna.n@spandanasphoorty.com>

Sent: 15 June 2026 15:19

To: Complaints - SSFL <complaints@spandanasphoorty.com>

Cc: Naresh Bandra <naresh.bandra@spandanasphoorty.com>; Ganesh Subramanya M V <ganeshsubramanya.mv@spandanasphoorty.com>; Gowrishankar D B

<gowrishankar.db@spandanasphoorty.com>; Rebin E.S <rebin.es@spandanasphoorty.com>

Subject: Need Trigger mail

Dear Team

kindly provide below mentioned complaint trigger mail for verification

State	Branch Code	Branch Name	Complaint Number
Karnataka	KAGL0302	Chikballapur 2 (Vijayapura 1)	FN26-27-00736

Thanks & Regards,

Mallanna N

Zonal Investigation Managers FRM North Karnataka | Spandana Sphoorty Financial Ltd

9663231104 | mallanna.n@spandanasphoorty.com | www.spandanasphoorty.com