

Spandana Sphoorty Financial Ltd.
Internal Audit Department



Fraud Investigation Report0

Branch Details:

Branch Code	Branch Name	Cluster	Area	Region	State	Zone
RJ2995	Mavli	Gogunda	Pindwara	Chittorgarh	Rajasthan	North
Branch Manager Name/ID	Branch Quality Manager Name/ID	Cluster Manager Name/ID	AVP Name/ID	VP Name/ID	SVP Name/ID	CBO Name/ID
NA	Goutam Lal/SF0090444	Ravi Kumar/SF0090067	Kasim Mohammad/SF0082757	Mukesh Kumar Sain/SF0072487	Suresh Kumar Yadav/SF0080719	Ajay Ganotra/SF0068487
Date of Information Received (DD/MMM/YY)		23-May-2025	Date of event/transactions occurred (From-To) (DD/MMM/YY)		28-Nov-23	03-May-25

Type of Incident (Fraud/Robbery/Theft)	Staff Fraud
Internal or External	Internal
No. of staff/persons involved: Fraud/Robbery/Theft	01
Total Amount Involved (Rs.)	5,96,328/-

Describe how the incident has been exposed/identified:

During a Field visit conducted by **Branch Quality Manager Kan Singh Chouhan**, it was observed that **Loan Officer Kan Singh Chauhan/SF0070544** had collected payments from borrowers. However, these amounts were not properly accounted for in the **FIMO system**.

Complaint Details

- **Date of Complaint:** 23 May 2025
- **Evidence Provided By:** Business Team
- **Complaint Registered On:** 29 May 2025
- **Complaint Numbers:** FN25-26-00824
- Given the nature of these discrepancies, necessary steps should be taken to investigate and address the issue. Recommended actions include:
 1. **Reviewing collection records** to verify missing transactions.
 2. **Conducting an internal audit** to determine accountability.
 3. **Reconciling borrower accounts** to reflect accurate transactions.
 4. **Escalating the matter to higher authorities** for appropriate action.

Brief Details of the incident:

Investigation Approach:

Following an audit review, the team conducted visits to all borrowers managed by **Loan Officer Kan Singh Chauhan/SF0070544**. The purpose of the visits was to verify borrower availability based on the **Geo-tagging data recorded by the Loan Officer**

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Modus Operandi:

The Internal Audit team investigated by visiting all 29 borrowers handled by the Loan Officer.

Post verification, it was observed that of the total 353 borrowers who visited, 29 borrowers had a collection of misappropriate Rs. **5,96,328/- (Rupees Five Lakh Ninety-Six Thousand Three Hundred Twenty-Eight only)** was collected by staff Amount Recovered & Accounted in FIMO Rs. **2,56,776/- (Rupees Two Lakh Fifty-Six Thousand Seven Hundred Seventy-Six Only)**, and Remaining Amount Rs. **3,39,552/- (Rupees Three Lakh Thirty-Nine Thousand Five Hundred Fifty-Two Only)** has not been posted and accounted in the borrowers FIMO account.

Staff-wise collection,

Fraudulent Staff Name	Fraudulent Staff Emp ID	Collection Amount	Pre-Closure Amount	Disbursed Loan Amount Recollected	Advance Amount	Total Fraud Amount	Recovery Amount	Net Fraud Amount
Kan Singh Chauhan	SF0070544	233130	46000	317198		596328	225776	339552

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Sl. NO.	Checklist	Particulars
1	Who exposed the event: Name/ID/Designation/Department/Centre to be mentioned	Goutam Ial /Branch Quality Manager/SF0090444
2	Date of event exposed	23-May-2025
3	Name/ID/Designation of the Fraudulent Staff	Kan Singh Chauhan/ SF0070544/Loan Officer
4	Whether it is in the notice of BM/BQM/CM/AVP/VP/SVP & HR (Yes/No)	Yes
5	If yes, mention the Action initiated by BM/BQM/CM/AVP/VP/SVP	AVP
6	No. of thefts/robberies happened in this branch for the past 12 months (excluding this)	No
7	No. of staff frauds happened in this branch for the past 12 months (excluding this)	NA
8	Is there any disciplinary action taken by HR in his/her past tenure?	NA
9	Whether an internal audit was conducted at the branch during the occurrence of the fraud (Yes/No/NA)	No
10	If yes, whether an internal audit has detected the fraud (Yes/No/NA)	NA
11	If no, why was fraud not detected/informed during such an audit?	
12	Is there any investigation conducted & reported after detection by other departments (Yes/No/NA)	Yes
13	If yes, mention the departments that conducted and reported.	Internal Audit

Details of involved staff

Sr. No.	Staff Name	Employee ID	Designation	DOJ in SSFL	DOJ in Branch	DOJ in Exit
				(DD/MMM/YY)	(DD/MMM/YY)	(DD/MMM/YY)
1	Kan Singh Chouhan	SF0070544	Loan Officer	30-Jan-2023	30-Jan-23	03-May-25

Note: The information and observations given in the report are based on records and documents produced before us for verification. We have relied on certain explanations and representations provided by the SSFL staff & customers wherever applicable.

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Report prepared by: Internal Audit Team.
Date :11th Jun'2025