



Re: Non- Financial complaints closure Remarks

From Deependra Shrivastava <deependra.shrivastava@spandanasphoorty.com>
Date Thu 2026-07-23 13:39
To Rahul Tamrakar <tamrakar.rahul@spandanasphoorty.com>
Cc Dalpreet Kaur <dalpreet.kaur@spandanasphoorty.com>

Okay,

Thanks & Regards,
Deependra Shrivastava
State Head | Operations
Mob:7828199990
Spandana Sphoorty Financial Limited
Galaxy Wing B, 16th Floor, Opp IKEA, Hyderabad - 500081

Integrity | Collaboration | Agility | Receptiveness | Empathy

From: Rahul Tamrakar <tamrakar.rahul@spandanasphoorty.com>
Sent: Thursday, July 23, 2026 1:38 PM
To: Deependra Shrivastava <deependra.shrivastava@spandanasphoorty.com>
Cc: Dalpreet Kaur <dalpreet.kaur@spandanasphoorty.com>
Subject: Non- Financial complaints closure Remarks

Dear Sir,

Based on the Review of Responses given by alleged employees and inquiry below closure recommendations were finalized, Please Check and Provide your confirmation so that below complaints could be closed as per below remarks:

Complaint Number	Type of Complaint	Employee Code	Name of the Staff Involved	Employee Designation	Branch	Case Description
NF26-27-00623	Non-Financial	SF0101013	Adarsh	Customer Retention Associate	Bilaspur-1	Process lapse, Habitual neglect of work
NF26-27-00630	Non-Financial	SF0053606	Amit Kumar Bhagat	Branch Manager	Raigarh	Process lapse,Policy Violation against Code of Conduct- sanctioned to a Rented borrower
NF26-27-00644	Non-Financial	SF0055758	Ashish Kumar	Customer Retention Associate	Ramanujganj	Abusive behaviour ,Manipulation of biometric/ attendance
NF26-27-00655	Non-Financial	SF0070762	Dinesh Kumar Yadav	Credit Assistant	Ramanujganj	Using own / relatives' bank account for routing customer's EMI pay
NF26-27-00656	Non-Financial	SF0075374	Pawan Kumar kashyap	Credit Assistant	Ramanujganj	Using own / relatives' bank account for routing customer's EMI pay
NF26-27-00657	Non-Financial	SF0069695	Narendra Singh	Credit Assistant	Ramanujganj	Using own / relatives' bank account for routing customer's EMI pay

Rahul Tamrakar
Manager | Human Resource
M:7000245469
Spandana Sphoorty Financial Limited
Raipur Regional Office
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