



RE: N-FN Cases Breaching TAT

From Varsha Kumari <varsha.kumari@spandanasphoorty.com>

Date Mon 31/08/2026 13:33

To Prasanta Kumar Sahoo <prasantakumar.sahoo@spandanasphoorty.com>

Cc Ranjeeta Gupta <ranjeeta.gupta@spandanasphoorty.com>; Jasthi Venkata Rama Krishna Chowdary <ramakrishna.jasthi@spandanasphoorty.com>; Dalpreet Kaur <dalpreet.kaur@spandanasphoorty.com>; Sanjaya Kumar Sahoo <sanjayakumar.sahoo@spandanasphoorty.com>; Prabhat Kumar Tripathy <prabhatkumar.tripathy@spandanasphoorty.com>

Hi Prasanta,

We can remove the case from the system. You need to close it with drop charges given the correct reason.

Thanks and Regards,

Varsha Kumari

Senior Manager | Human Resources

Spandana Sphoorty Financial Limited

Galaxy Wing B, 16th Floor, Opp IKEA, Hyderabad - 500081



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From: Prasanta Kumar Sahoo <prasantakumar.sahoo@spandanasphoorty.com>

Sent: 28 August 2026 18:18

To: Varsha Kumari <varsha.kumari@spandanasphoorty.com>

Cc: Ranjeeta Gupta <ranjeeta.gupta@spandanasphoorty.com>; Jasthi Venkata Rama Krishna Chowdary <ramakrishna.jasthi@spandanasphoorty.com>; Dalpreet Kaur <dalpreet.kaur@spandanasphoorty.com>; Sanjaya Kumar Sahoo <sanjayakumar.sahoo@spandanasphoorty.com>; Prabhat Kumar Tripathy <prabhatkumar.tripathy@spandanasphoorty.com>

Subject: Re: N-FN Cases Breaching TAT

Dear Varsha Ma'am,

As per the findings of the Inquiry Committee, this has been identified as a **Financial case**. The Committee has recommended that the FRM team conduct a re-verification of the borrower.

Therefore, this case may kindly be removed from the **Non-Financial TAT breach list**.

Case ID	FRM ID	Date of Case Registration	Type of Complaint	Case Nature	Employee Code	Name of the Staff Involved	Employee Designation	Department	Branch Code	Branch Name	Actual Fraud Branch Code
DC-FY-2026-07274	FRM_0054249	06-Aug-2026	Non-Financial	Process lapse, Supervisory Failure	SF0054249	Sailendra Sethi	Credit Assistant	Operations	ORGL1333	Sakhi Gopal	OR05

Prasanta Kumar Sahoo

State HR | Human Resources

M:9348388783

Spandana Sphoorty Financial Limited

Hig K-6, Plot No-166, Kalinga Vihar, Bhubaneswar- 752054



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From: Varsha Kumari <varsha.kumari@spandanasphoorty.com>

Sent: 28 August 2026 18:13

To: Dalpreet Kaur <dalpreet.kaur@spandanasphoorty.com>; Arpit Kumar Jain <arpitkumar.jain@spandanasphoorty.com>; Shivaraj MH <shivaraj.mh@spandanasphoorty.com>; Prasanta Kumar Sahoo <prasantakumar.sahoo@spandanasphoorty.com>; Avinash Kumar <avinash.kumar3@spandanasphoorty.com>; Nikhil K Madan <nikhil.madan@spandanasphoorty.com>

Cc: Ranjeeta Gupta <ranjeeta.gupta@spandanasphoorty.com>; Jasthi Venkata Rama Krishna Chowdary <ramakrishna.jasthi@spandanasphoorty.com>

Subject: N-FN Cases Breaching TAT

Hi Everyone,

Please prioritise these cases. These cases have breached TAT and need attention to get these closed.

Case ID	FRM ID	Date of Case Registration	Type of Complaint	Case Nature	Employee Code	Name of the Staff Involved	Employee Designation	Department	Branch Code	Branch Name	Actual Fraud Branch Code
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DC-FY-2026-07274	FRM_0054249	06-Aug-2026	Non-Financial	Process lapse, Supervisory Failure	SF0054249	Sailendra Sethi	Credit Assistant	Operations	ORGL1333	Sakhi Gopal	O
DC-FY-2026-07515	FRM_0062908	12-Aug-2026	Non-Financial	Using own / relatives' bank account for routing customer's EMI payment	SF0062908	Md Majrul Ansari	Credit Assistant	Operations	JH2679	Domchach	Jt
DC-FY-2026-07568	FRM_0094888	13-Aug-2026	Non-Financial	Using own / relatives' bank account for routing customer's EMI payment	SF0094888	Nana Lal Meena	Customer Retention Associate	Collections	RJ3127	Ganoda	R.
DC-FY-2026-07379	FRM_0100014	08-Aug-2026	Non-Financial	Misusing deligation of authority	SF0100014	Venkatesh B	Area Head	Operations	ATNL472		Tt

Thanks and Regards,

Varsha Kumari

Senior Manager | Human Resources

Spandana Sphoorty Financial Limited

Galaxy Wing B, 16th Floor, Opp IKEA, Hyderabad - 500081



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