

Spandana Sphoorty Financial Ltd.
Internal Audit Department



Fraud Investigation Report

Branch Details:

Branch Code	Branch Name	Cluster	Area	Region	State	Zone
ORGL0398	Anugul-2	Angul	Angul	Bhubaneswar	Odisha	East
Branch Manager Name/ID	Branch Quality Manager Name/ID	Cluster Manager Name/ID	AVP Name/ID	VP Name/ID	SVP Name/ID	CBO Name/ID
Kishore Pradhan/SF0048420	Swadhin Ranjan Dash/SF0055098	Rajesh Sahoo/SF0004504	Tapan Kumar Parida/SF0096350	Santosh Kumar Sahoo/SF0071004	Sanjaya Kumar Sahoo/SF0070624	Shriraj Vedsen/SF0071741
Date of Information Received (DD/MMM/YY)		10/06/2025	Date of event/transactions occurred (From-To) (DD/MMM/YY)		12/05/2025	23/06/2025

Type of Incident (Fraud/Robbery/Theft)	Staff Fraud
Internal or External	Internal
No. of staff/persons involved: Fraud/Robbery/Theft	1
Total Amount Involved (Rs.)	44,800/-

Describe how the incident has been exposed/identified:

During Field visit at Raghunathpur (OR2914) by BM Kishore Pradhan/SF0048420 visited Center 134 and observed that LO Kailash Chandra Sahoo/SF0097780 had collected EMI from borrower PRATIMA SAHU **Rs.3730/-** and **BHARATI SAHOO Rs.1650/-** but that amount not inputted in FIMO. The borrower provided Loan card as evidence. As per the above collection misappropriation, the complaint was lodged on 10th Jun 2025, vide complaint Number **FN25-26-00966**.

Now LO Kailash Chandra Sahoo/SF0097780 is Absconding as per HR records.

Post completion of the investigation, we identified **Rs. 44800/-** amount of cash misappropriation on 15 no's of borrowers against LO Kailash Chandra Sahoo/SF0097780.

Brief Details of the incident:

Investigation Approach:

The Audit team visited all Borrowers, those handled by Kailash Chandra Sahoo, to check the availability of the borrower, and the amount collected was not accounted for.

Modus Operandi:

Loan Officer Kailash Chandra Sahoo, employee ID SF0097780, made a cash misappropriation with an amount of **Rs-44800/-** for 15 borrowers.

- The internal audit team investigated by visited all 267 borrowers handed by LO.
- Post Verification, it was observed that a total of 267 no's Borrowers visited, out of that 66 no's of borrowers were present & 201 no's borrowers were "Not available at home" at the time of verification. Observed fraud for 20nos borrowers of **Rs 44800/-**. Rs-5640/- Recovered and Accounted in FIMO. So Net Fraud Amount Rs-**39160/-**.

Categories of Fraud Details: -

Sl. No	Type of Fraud	Affected Borrowers	Fraud Amount	Recovery Amount	Net Fraud Amount
1	Collection	9	22960	5640	17320
2	Advance Collection Amount Misappropriated	6	21840	0	21840
Total		15	44800	5640	39160

Details of Process & Policy Lapses:

- 1- Monitoring failure.
- 2- Violation of collection process.

Spandana Sphoorty Financial Ltd.
Internal Audit Department



3- Proper follow up not done for standard pending customer.

Details of the Enclosed Annexures, Documents & Statements from staff/customers if any:

1. Borrower Sub-ledger.
2. Digital Payment
3. Loan Card
4. Borrower written statement

Sl. NO.	Checklist	Particulars
1	Who exposed the event: Name/ID/Designation/Department/Centre to be mentioned	Kishore Pradhan/SF0048420/BM/Business/ 134
2	Date of event exposed	14 th May 2025
3	Name/ID/Designation of the Fraudulent Staff	Kailash Chandra Sahoo/SF0097780 /Loan Officer
4	Whether it is in the notice of BM/BQM/CM/AVP/VP/SVP & HR (Yes/No)	Yes
5	If yes, mention the Action initiated by BM/BQM/CM/AVP/VP/SVP	BM
6	No. of thefts/robberies happened in this branch for the past 12 months (excluding this)	1
7	No. of staff frauds happened in this branch for the past 12 months (excluding this)	2
8	Is there any disciplinary action taken by HR in his/her past tenure?	NA
9	Whether an internal audit was conducted at the branch during the occurrence of the fraud (Yes/No/NA)	No
10	If yes, whether internal audit has detected the fraud (Yes/No/NA)	NA
11	If No, why the fraud was not detected/informed during such an audit?	NA
12	Is there any investigation conducted & reported after detection by other departments (Yes/No/NA)	Yes
13	If yes, mention the departments that conducted and reported.	Internal Audit

Details of involved staff

Sr. No.	Staff Name	Employee ID	Designation	DOJ in SSFL (DD/MMM/YY)	DOJ in Branch (DD/MMM/YY)	DOJ in Exit (DD/MMM/YY)
1	Kailash Chandra Sahoo	SF0097780	Loan Officer	04-02-2025	04-02-2025	22-05-2025

Note: The information and observations given in the report are based on records and documents produced before us for verification. We have relied on certain explanations and representations provided by the SSFL staff & customers wherever applicable.

Report prepared by : Internal Audit Team.

Date : 24th Jun 2025