

DAPS Admin

From: Obulesu Putike
Sent: 19 June 2025 22:19
To: DAPS Admin; obulesup9676@gmail.com
Cc: Sudheer M; Sotta Harinath; Shivaraj M H
Subject: Re: Response to Show Cause Notice DC-FY-2025-02123

Dear Sir,

I am writing in response to the Show Cause Notice dated 18/06/2025 regarding the above-mentioned complaint.

I take my responsibilities and the company's code of conduct with the utmost seriousness. Upon learning of the issue, I immediately reviewed the matter and initiated corrective measures to understand the root cause and prevent recurrence.

To clarify:

An amount of ₹14,119/- was inadvertently double-posted to customer accounts by the loan officer. As Cluster Manager, I was informed on the same day and promptly escalated the matter via email to my reporting managers. I obtained approval from the Chief Business Officer (CBO) to proceed with corrective action.

Since then, I have been closely coordinating with the concerned branch to ensure the issue is resolved efficiently. I have provided guidance to the involved staff and reinforced stricter monitoring protocols to minimize the risk of similar errors in the future.

I sincerely regret any inconvenience this may have caused and remain fully committed to upholding company policies and standards. I respectfully request that, in light of the prompt actions taken and my continued diligence, disciplinary action may be reconsidered.

Thank you for the opportunity to present my explanation.

Sincerely,
Obulesu Putike
Employee ID: SF0045676
Cluster Manager,
Branch: AP0127

From: DAPS Admin <dapsadmin@spandanasphoorty.com>
Sent: Wednesday, June 18, 2025 4:52:18 PM
To: obulesup9676@gmail.com <obulesup9676@gmail.com>; Obulesu Putike <obulesu.putike@spandanasphoorty.com>
Cc: Sudheer M <sudheer.m@spandanasphoorty.com>; Sotta Harinath <sotta.harinath@spandanasphoorty.com>; Shivaraj M H <shivaraj.mh@spandanasphoorty.com>; Shivaraj M H <shivaraj.mh@spandanasphoorty.com>
Subject: Show Cause Notice DC-FY-2025-02123

Dear Obulesu Putike,

This is to bring your kind attention that the Case DC-FY-2025-02123, has been registered on 18/06/2025 on the charges of Non-Financial.

Therefore, a show cause notice is attached herewith seeking your response (written explanation) on the above said allegations within 48 hours from the receipt of this notice, failing which the company will take necessary action as per its policies & procedures.

To reply regarding this case, please [click here](#).