

DAPS Admin

From: isaku ettadi <isakuettadi1997@gmail.com>
Sent: 20 June 2025 03:51
To: DAPS Admin
Cc: Repalle Branch; Sudheer M; Sotta Harinath; Shivaraj M H; Mahaboob Subhani Shaik
Subject: Re: Response to Show Cause Notice DC-FY-2025-02124

Dear Sir,

I am writing in response to the Show Cause Notice dated 18/06/2025, in reference to complaint number DC-FY-2025-02124.

At the outset, I wish to assure you that I take my responsibilities as a Cluster Manager with utmost seriousness and have consistently endeavored to uphold the Company's operational standards and code of conduct.

With regard to the reported non-deposit of ₹21,470/- on 17/06/2025 at the Chirala Branch – AP3928, I respectfully submit the following clarification:

An amount of ₹21,470/- was inadvertently double-posted to customer accounts by the loan officer. I was informed of this discrepancy on the same day, and I promptly escalated the matter via email to my reporting managers. Subsequently, I obtained approval from the Chief Business Officer (CBO) to proceed with the necessary corrective action.

I remain fully committed to cooperating with any further inquiry and ensuring that such instances are prevented going forward. If required, I am ready to implement additional monitoring protocols or corrective measures as per the Company's guidance.

I sincerely request that this response be considered in evaluating the situation, and I remain available for any further clarification or discussion.

Thank you for allowing me the opportunity to present my side.

Warm regards,
Ettadi Isaku
Employee ID: SF0094116
Cluster Manager

On Wed, Jun 18, 2025, 5:05 PM <dapsadmin@spandanasphoorty.com> wrote:

Dear Ettadi Isaku,

This is to bring your kind attention that the Case DC-FY-2025-02124, has been registered on 18/06/2025 on the charges of Non-Financial.

Therefore, a show cause notice is attached herewith seeking your response (written explanation) on the above said allegations within 48 hours from the receipt of this notice, failing which the company will take necessary action as per its policies & procedures.

To reply regarding this case, please [click here](#).