

DAPS Admin

From: Ramatheertham Sivakrishna
Sent: 27 June 2025 23:18
To: DAPS Admin; ssivakrishna191@gmail.com
Cc: Sudheer M; Sotta Harinath; Shivaraj M H; Shivaraj M H
Subject: Reply to Show Cause Notice – Complaint No. DC-FY-2025-02219

Dear Sir/Madam,

BI am writing in reference to the Show Cause Notice dated 25/06/2025 regarding Complaint No. DC-FY-2025-02219, related to the reported process lapse and the alleged non-deposit of Rs. 1,04,657/- at Kadapa-3 Branch (APIL0377) on 23rd June 2025.

At the outset, I would like to state that I have always strived to fulfill my duties as Cluster Manager with sincerity, dedication, and in full alignment with the Company's code of conduct and compliance framework.

With regard to the issue mentioned, I would like to submit the following points for your kind consideration:

- 1. No Direct Role in Daily Cash Handling:** As a Cluster Manager, I am not directly involved in daily cash handling or deposit-related processes, which are managed by the respective Branch Manager and branch staff. In this instance, the branch team did deposit the amount on the same day. However, the Accounts Team rejected the transaction due to the amount not reflecting in the bank statement at that time.
- 2. Immediate Escalation and Support:** Upon becoming aware of the issue on 23rd June, I immediately escalated it to the concerned higher authorities. I also extended full cooperation with the internal verification process and guided the branch team on reconciliation steps and necessary corrective actions.
- 3. Proactive Oversight Measures:** To prevent such instances in the future, I have strengthened the cluster-level monitoring and reinforced the importance of timely cash deposits and strict adherence to financial protocols to all branch teams.
- 4. Commitment to Compliance and Integrity:** I take this matter very seriously and reaffirm my commitment to the Company's integrity, discipline, and operational guidelines.

I respectfully request that the above clarification be taken into consideration. I am available for any further information or discussion as may be required.

Thank you for giving me the opportunity to respond.

Warm regards,
Sivakrishna Ramatheertham
Employee ID: SF0037444
Cluster Manager

From: DAPS Admin <dapsadmin@spandanasphoorty.com>

Sent: 25 June 2025 22:13

To: ssivakrishna191@gmail.com <ssivakrishna191@gmail.com>; Ramatheertham Sivakrishna <ramatheertham.sivakrishna@spandanasphoorty.com>

Cc: Sudheer M <sudheer.m@spandanasphoorty.com>; Sotta Harinath <sotta.harinath@spandanasphoorty.com>; Shivaraj M H <shivaraj.mh@spandanasphoorty.com>; Shivaraj M H <shivaraj.mh@spandanasphoorty.com>

Subject: Show Cause Notice DC-FY-2025-02219

Dear Sivakrishna Ramatheertham,

This is to bring your kind attention that the Case DC-FY-2025-02219, has been registered on 24/06/2025 on the charges of Non-Financial.

Therefore, a show cause notice is attached herewith seeking your response (written explanation) on the above said allegations within 48 hours from the receipt of this notice, failing which the company will take necessary action as per its policies & procedures.

To reply regarding this case, please [click here](#).