

**Spandana Sphoorty Financial Ltd.**  
**Internal Audit Department**



**Fraud Investigation Report**

**Branch Details:**

Branch Code	Branch Name	Cluster	Area	Region	State	Zone
ORGL0541	Baleswar	Baleswar	Baleswar	Bhadrak	Odisha	East
Branch Manager Name/ID	Branch Quality Manager Name/ID	Cluster Manager Name/ID	AVP Name/ID	VP Name/ID	SVP Name/ID	CBO Name/ID
Debasis Padhi/SF0043495	Sasikanta Malik/SF0064899	Mohammad Asrar Hossen/SF0061986	Bikash Kumar Maharana/SF0094106	Alok Kumar Maharana/SF0083414	Sanjaya Kumar Sahoo/SF0070624	Shriraj Vedsen/SF0071741
Date of Information Received (DD/MMM/YY)		1/07/2025	Date of event/transactions occurred (From-To) (DD/MMM/YY)		3/07/2025	16/07/2025

Type of Incident (Fraud/Robbery/Theft)	Staff Fraud
Internal or External	Internal
No. of staff/persons involved: Fraud/Robbery/Theft	1
Total Amount Involved (Rs.)	14250

**Describe how the incident has been exposed/identified:**

During the field visit at **Baleswar (ORGL0541)** by CM **Mohammad Asrar Hossen/SF0061986** visited center no- **435556** and observed that LO **Rakesh Kumar Malik/ SF0064896** had collected EMI from borrower **KUNI MALIK** Rs.2020/- but that amount was not input in FIMO. The borrower provided Loan card as evidence. As per the above collection misappropriation, the complaint was lodged on 1<sup>st</sup> July 2025, vide complaint Number **FN25-26-01195**.  
Now LO **Rakesh Kumar Malik/SF0064896** is absconding as per HR records.  
Post completion of the investigation, we identified **Rs 2020/-** amount of cash misappropriation on **1no** of borrowers against LO **Rakesh Kumar Malik/ SF0064896**.

**Brief Details of the incident:**

**Investigation Approach:**

The Audit team visited all Borrowers, those handled by **Rakesh Kumar Malik/SF0064896**, to check the availability of the borrower, and the amount collected was not accounted for.

**Modus Operandi:**

Loan Officer **Rakesh Kumar Malik/SF0064896** made a cash misappropriation with an amount of **Rs 2020/-** for 1no borrower.

- The internal audit team investigated by visited all 246 borrowers handed by LO.
- Post Verification, it was observed that a total of 246 no's Borrowers visited, out of that 22nos of borrowers were present & 224 no's borrowers were "Not available at home" at the time of verification.

After verification it observed that misappropriation for 3nos borrowers of **Rs 14250/-** and Rs 0/- Recovered and Accounted in FIMO. So net fraud amount Rs **14250/-**.

**Categories of Fraud Details: -**

Sl. No	Type of Fraud	Affected Borrowers	Fraud Amount	Recovery Amount	Net Fraud Amount
1	Collection	3	14250	00	14250
	Total	3	14250	00	14250

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**Details of Process & Policy Lapses:**

- 1- Monitoring failure.
- 2- Violation of collection process.
- 3- Proper follow up not done for standard pending customer.

**Details of the Enclosed Annexures, Documents & Statements from staff/customers if any:**

1. Borrower Sub-ledger.
2. Loan Card

Sl. NO.	Checklist	Particulars
1	Who exposed the event: Name/ID/Designation/Department/Centre to be mentioned	Mohammad Asrar Hossen/SF0061986/CM/Business/435556
2	Date of event exposed	1 <sup>st</sup> July 2025
3	Name/ID/Designation of the Fraudulent Staff	Rakesh Kumar Malik/ SF0064896/Loan Officer
4	Whether it is in the notice of BM/BQM/CM/AVP/VP/SVP & HR (Yes/No)	Yes
5	If yes, mention the Action initiated by BM/BQM/CM/AVP/VP/SVP	BM
6	No. of thefts/robberies happened in this branch for the past 12 months (excluding this)	No
7	No. of staff frauds happened in this branch for the past 12 months (excluding this)	No
8	Is there any disciplinary action taken by HR in his/her past tenure?	NA
9	Whether an internal audit was conducted at the branch during the occurrence of the fraud (Yes/No/NA)	No
10	If yes, whether internal audit has detected the fraud (Yes/No/NA)	NA
11	If No, why the fraud was not detected/informed during such an audit?	NA
12	Is there any investigation conducted & reported after detection by other departments (Yes/No/NA)	Yes
13	If yes, mention the departments that conducted and reported.	Internal Audit

**Details of involved staff**

Sr. No.	Staff Name	Employee ID	Designation	DOJ in SSFL (DD/MMM/YY)	DOJ in Branch (DD/MMM/YY)	DOJ in Exit (DD/MMM/YY)
1	Rakesh Kumar Malik	SF0064896	Loan Officer	20-May-22	20-May-22	1-07-25

**Note:** The information and observations given in the report are based on records and documents produced before us for verification. We have relied on certain explanations and representations provided by the SSFL staff & customers wherever applicable.

**Report prepared by** : Internal Audit Team.

**Date** : 18<sup>th</sup> Jul 2025

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*Due professional care has been taken in the preparation of this report by verifying the details of the fraud amount mentioned till the date of this investigation.*