

**Spandana Sphoorty Financial Ltd.**  
**Internal Audit Department**



**Fraud Investigation Report**

**Branch Details:**

Branch Code	Branch Name	Cluster	Area	Region	State	Zone
JH2700	Latehar	Latehar	Ranchi	Ranchi	Jharkhand	East
Branch Manager Name/ID	Branch Quality Manager Name/ID	Cluster Manager Name/ID	AVP Name/ID	VP Name/ID	SVP Name/ID	CBO Name/ID
Md Aftab Alam/SF0060767	Vikas Kumar Yadaw/SF0057364	Awadh Kishor Nayak/SF0097170	Pintu Kumar Singh/SF0091324	Sanket Kumar/SF0078800	Rohan Mukherjee/SF0074701	Shriraj Vedsen/SF0071741
Date of Information Received (DD/MMM/YY)		10/Jul/25	Date of event/transactions occurred (From - To) (DD/MMM/YY)		08-May-2024	02-Jul-2025

<b>Type of Incident (Fraud/Robbery/Theft)</b>	<b>Fraud</b>
<b>Internal or External</b>	<b>Internal</b>
<b>No. of staff/persons involved: Fraud/Robbery/Theft</b>	<b>01</b>
<b>Total Amount Involved (Rs.)</b>	<b>1,68,850/-</b>

**Describe how the incident has been exposed/identified:**

During a field visit on July 10th, 2025, Branch Manager Md Aftab Alam (SF0060767) identified a discrepancy concerning borrower Sabrina Bibi (357249847). Although she had fully preclose her loan on May 13th, 2025, her account is still showing as overdue. Borrower Sabrina Bibi (357249847) paid the full preclose amount of Rs. 16,695 to Loan Officer Azad Ansari (SF0067682) and has provided valid proof of payment.

On the same date branch manager Md Aftab Alam/SF0060767 had informed the complaint team to register a complaint against the loan officer Azad Ansari/SF0067682.

On 11-Jul-2025 the complaint team registered a complaint against the alleged staff vide complaint nos. FN25-26-01333.

**Brief Details of the incident:**

**Field Observation**

During the field visit, we observed the following embezzlement. Staff details as hereunder: -

- Loan Officer Azad Ansari/SF0067682 had embezzled 10 borrower's loan Preclose, collection and advance EMI amount of Rs. 1,68,850. After verification we observed that Rs. 85,330/- had been posted as regular EMI and rest of the amount of Rs. 83,520 not reported. It was observed that the loan officer had collected EMIs from the borrower since the date of his absconding.

Here's a breakdown of the discrepancies:

- Rs. 1,48,910 from six borrowers' pre-closure payments
- Rs. 4,480 from one borrower's advance EMI
- Rs. 15,460 from three borrowers' regular EMIs

Fraudulent Staff Name	Fraudulent Staff Emp ID	Collection Amount	Advance Amount	Pre-Closure Amount	Total Fraud Amount	Recovery Amount	Net Fraud Amount
Azad Ansari	SF0067682	15460.00	4480.00	148910.00	168850.00	85330.00	83520.00

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We have collected evidence from all 10 impacted borrowers i.e. Loan cards, Cash Receipt, Digital receipt copy and Borrower Written Statements, and a total affected amount of Rs. 1,68,850/-.

**Modus operandi**

Staff collected the amount from borrowers but did not input it in FIMO from 08-May-2024 to 02-Jul-2025. The supervisory level did not follow the day-wise collection and input process.

**Fraud Amount –**

A total Fraud of Rs. 1,68,850/- was identified during the investigation. We have collected all the relevant evidence from the borrower and field.

**Staff Status –**

- Loan Officer Azad Ansari/SF0067682 Absconded from 30-Jun-2025 and later suspended on 21-Jul-2025 as per HR record.

**Details of Process & Policy Lapses:**

- Instalment had been collected but not inputted in FIMO.
- Monitoring process failure.
- Pre-closure policy lapsed
- Supervisory Monitoring Failure

**Details of the Enclosed Annexures, Documents & Statements from staff/customers if any:**

- Fraud Investigation Report
- Borrowers Loan Card
- Borrowers Loan Sub Ledger
- Digital Receipts
- Cash Receipt
- Borrower Written Statements

Sl. NO.	Check list	Particulars
1	Who exposed the event: Name/ID/Designation/Department/Centre to be mentioned	Md Aftab Alam/SF0060767/Branch Manager/Ops
2	Date of event exposed	10-Jul-2025
3	Name/ID/Designation of the Fraudulent Staff	Azad Ansari/SF0067682/Loan Officer
4	Whether it is in the notice of BM/BQM/CM/AVP/VP/SVP & HR (Yes/No)	YES
5	If yes, mention the Action initiated by BM/BQM/CM/AVP/VP/SVP	Branch Manager
6	No. of thefts/robberies happened in this branch for the past 12 months (excluding this)	0
7	No. of staff frauds happened in this branch for the past 12 months (excluding this)	02

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8	Is there any disciplinary action taken by HR in his/her past tenure.	NA
9	Whether internal audit was conducted at the branch during occurrence of the fraud (Yes/No/NA)	YES
10	If yes, whether an internal audit has detected the fraud (Yes/No/NA)	NO
11	If No, why was fraud not detected/informed during such audit.	Sample not covered
12	Is there any investigation conducted & reported after detection by other departments (Yes/No/NA)	NO
13	If yes, mention the departments who conducted and reported.	NA

**Details of involved staff**

Sr. No.	Staff Name	Employee ID	Designation	DOJ in SSFL (DD/MMM/YY)	DOJ in Branch (DD/MMM/YY)
1	Azad Ansari	SF0067682	Loan Officer	15-11-2022	17-11-2022

**Note:** The information and observations given in the report are based on records and documents produced before us for verification. We have relied on certain explanations and representations provided by the SSFL staff & customers wherever applicable.

**Report prepared by** : Internal Audit.  
**Date** : 22-Jul-2025