

**Spandana Sphoorty Financial Ltd.**  
**Internal Audit Department**



**Fraud Investigation Report**

**Branch Details:**

Branch Code	Branch Name	Cluster	Area	Region	State	Zone
ORGL0600	Umarkote	Umarkote	Nabarangpur	Berhampur	Odisha	East
Branch Manager Name/ID	Branch Quality Manager Name/ID	Cluster Manager Name/ID	AVP Name/ID	VP Name/ID	SVP Name/ID	CBO Name/ID
Animesh Dhali/SF00329 65	Suhana Bano/SF00937 92	Maheswar Swain/SF0093362	Jitunu Biswal/SF002296	Biswanath Swain/SF005684 1	Sanjaya Kumar Sahoo/SF0070624	Shriraj Vedsen/SF0071741
Date of Information Received (DD/MMM/YY)		17/07/25	Date of event/transactions occurred (From-To) (DD/MMM/YY)		17/07/25	29/07/25

<b>Type of Incident (Fraud/Robbery/Theft)</b>	<b>Fraud</b>
<b>Internal or External</b>	<b>Internal</b>
<b>No. of staff/persons involved: Fraud/Robbery/Theft</b>	<b>1</b>
<b>Total Amount Involved (Rs.)</b>	<b>101187/-</b>

**Describe how the incident has been exposed/identified:**

During Center visit at Umarkote Branch (ORGL0600), CM Maheswar Swain/SF0093362 visited center number 199 and observed that LO James Harijan/SF0047576 had collected 3 EMI Rs.4500/- each from a borrower sum Rs **13500/-** but LO James Harijan/SF0047576 didn't not inputted in FIMO. Borrower provided Loan card as evidence. As per the above Collection misappropriation, the complaint was lodged on 17<sup>th</sup> Jul 2025, vide complaints number **FN25-26-01413**.

Now LO James Harijan/SF0047576 is Suspended as per HR records.

Post completion of the investigation, we identified Rs.**101187/-** amount of cash misappropriation on **10** no's of borrowers against LO James Harijan/SF0047576.

**Brief Details of the incident:**

**Investigation Approach:**

The Audit team visited all Borrowers, those that are handled by LO James Harijan/SF0047576, to check the availability of the borrower, and the amount collected was not accounted for.

**Modus Operandi:**

LO James Harijan/SF0047576 made a cash misappropriation with an amount of **Rs.101187/-** for **10** borrowers.

- The internal audit team investigated by all 248 borrowers handled.
- Post Verification, it was observed that a total of 248 no's Borrowers visited, out of that 40no's of borrowers were present & 208 no's borrowers were "Not available at home" at the time of verification. Hence, for the nonavailability of borrowers, we were verified with the loan card, which is available at the center for 5nos Borrowers.
- Observed Collection Amount Misappropriated fraud for 10 no's borrowers of **Rs 101187/-** & **Rs-1610/-** Recovered and Accounted in FIMO. Net Fraud Amount Rs-**99577/-**.

Sl. No	Type of Fraud	Affected Borrowers	Fraud Amount	Recovery Amount	Net Fraud Amount
1	Collection Misappropriation	10	101187	1610	99577
	<b>Total</b>	<b>10</b>	<b>101187</b>	<b>1610</b>	<b>99577</b>

**Categories of Fraud Details: -**

**Spandana Sphoorty Financial Ltd.**  
**Internal Audit Department**



**Details of Process & Policy Lapses:**

- 1- Monitoring failure.
- 2- Violation of collection process.
- 3- Proper follow up not done for standard pending customer.

**Details of the Enclosed Annexures, Documents & Statements from staff/customers if any:**

1. Borrower Sub-ledger.
2. Digital Payment
3. Loan Card
4. Borrower written statement

Sl. NO.	Checklist	Particulars
1	Who exposed the event: Name/ID/Designation/Department/Centre to be mentioned	Maheswar Swain/SF0093362/CM/Business/199
2	Date of event exposed	13 <sup>th</sup> Jul 2025
3	Name/ID/Designation of the Fraudulent Staff	James Harijan/SF0047576/LO
4	Whether it is in the notice of BM/BQM/CM/AVP/VP/SVP & HR (Yes/No)	Yes
5	If yes, mention the Action initiated by BM/BQM/CM/AVP/VP/SVP	CM
6	No. of thefts/robberies happened in this branch for the past 12 months (excluding this)	NA
7	No. of staff frauds happened in this branch for the past 12 months (excluding this)	NA
8	Is there any disciplinary action taken by HR in his/her past tenure?	NA
9	Whether an internal audit was conducted at the branch during the occurrence of the fraud (Yes/No/NA)	NO
10	If yes, whether internal audit has detected the fraud (Yes/No/NA)	NA
11	If No, why the fraud was not detected/informed during such an audit?	NA
12	Is there any investigation conducted & reported after detection by other departments (Yes/No/NA)	Yes
13	If yes, mention the departments that conducted and reported.	Internal Audit

**Details of involved staff**

Sr. No.	Staff Name	Employee ID	Designation	DOJ in SSFL (DD/MMM/YY)	DOJ in Branch (DD/MMM/YY)	DOJ in Exit (DD/MMM/YY)
1	James Harijan	SF0047576	LO	12/Feb/19	12/Feb/19	17/07/25

**Note:** The information and observations given in the report are based on records and documents produced before us for verification. We have relied on certain explanations and representations provided by the SSFL staff & customers wherever applicable.

**Report prepared by** : Internal Audit Team.

**Date** : 31<sup>st</sup> Jul 2025