

Spandana Sphoorty Financial Ltd.
Internal Audit Department



Fraud Investigation Report

Branch Details:

Branch Code	Branch Name	Cluster	Area	Region	State	Zone
OR2706	Kuakhia	Anandapur	Jajpur Road	Cuttack	Odisha	East
Branch Manager Name/ID	Branch Quality Manager Name/ID	Cluster Manager Name/ID	AVP Name/ID	VP Name/ID	SVP Name/ID	CBO Name/ID
Kishore Chadra Behera/SF0040160		Satyaranjan Mohanty/SF0001625	Sibabrata Sahoo/SF0073509	Gobind Prasad Mohanty/SF0009889	Sanjaya Kumar Sahoo/SF0070624	Shriraj Vedsen/SF0071741
Date of Information Received (DD/MMM/YY)		23/07/2025	Date of event/transactions occurred (From-To) (DD/MMM/YY)		28-07-2025	06-08-2025

Type of Incident (Fraud/Robbery/Theft)	Staff Fraud
Internal or External	Internal
No. of staff/persons involved: Fraud/Robbery/Theft	1
Total Amount Involved (Rs.)	2,16,703/-

Describe how the incident has been exposed/identified:

At that time of Center Visit on Kuakhia (OR2706) Branch by BM Kishore Chadra Behera/SF0040160 visited Center Bahadalapur626217 and observed that BM Uttam Baral/SF0023206 had collected Pre-closure amount from borrower Dollyrani **Rs.7185/-** but that amount not inputted in FIMO. The borrower provided Cash Receipt as evidence. As per the above Pre-closure misappropriation, the complaint was lodged on 23rd Jul 2025, vide complaint Number **FN25-26-01476**.

Now BM Uttam Baral/SF0023206 is Suspended as per HR records on 4th of Jul'25, But as per branch movement register, he was available till 17th of Jul'25.

Post completion of the investigation, we identified **Rs. 2,16,703/-** amount of cash misappropriation on 14 borrowers against BM Uttam Baral/SF0023206.

Brief Details of the incident:

Investigation Approach:

The Audit team visited some Borrowers, those handled by BM Uttam Baral, to check the availability of the borrower, and the amount collected was not accounted for.

Modus Operandi:

Branch manager Uttam Baral employee ID SF0023206, made a cash misappropriation with an amount of **Rs-2,16,703/-** for 15nos of borrowers.

- The internal audit team investigated by visited 404 borrowers of Branch.
- Post Verification, it was observed that a total of 404 no's Borrowers visited, out of that 92nos of borrowers were present & 312 no's borrowers were "Not available at home" at the time of verification. Observed fraud for 17nos borrowers of **Rs 2,16,703/-**. And **Rs-83,140/-** Recovered and Accounted in FIMO. So Net Fraud Amount **Rs-1,33,563/-**.

Categories of Fraud Details: -

Sl. No	Type of Fraud	Affected Borrowers	Fraud Amount	Recovery Amount	Net Fraud Amount
1	Collection Misappropriation	6	38380	4200	34180
2	Pre-Closure Misappropriation	7	165851	76700	89151
3	Advance Collection	2	12472	2240	10232
Total		15	2,16,703	83,140	1,33,563

Details of Process & Policy Lapses:

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- 1- Monitoring failure.
- 2- Violation of collection process.
- 3- Proper follow up not done for standard pending customers and pre-closed borrowers.

Details of the Enclosed Annexures, Documents & Statements from staff/customers if any:

1. Borrower Sub-ledger.
2. Digital Payment
3. Loan Card
4. Cash Receipt

Sl. NO.	Checklist	Particulars
1	Who exposed the event: Name/ID/Designation/Department/Centre to be mentioned	Kishore Chadra Behera/SF0040160/BM/Operation/ Bahadalapur626217
2	Date of event exposed	23 rd Jul 2025
3	Name/ID/Designation of the Fraudulent Staff	Uttam Baral/SF0023206 /Branch Manager
4	Whether it is in the notice of BM/BQM/CM/AVP/VP/SVP & HR (Yes/No)	NO
5	If yes, mention the Action initiated by BM/BQM/CM/AVP/VP/SVP	NA
6	No. of thefts/robberies happened in this branch for the past 12 months (excluding this)	NO
7	No. of staff frauds happened in this branch for the past 12 months (excluding this)	No
8	Is there any disciplinary action taken by HR in his/her past tenure?	NA
9	Whether an internal audit was conducted at the branch during the occurrence of the fraud (Yes/No/NA)	No
10	If yes, whether internal audit has detected the fraud (Yes/No/NA)	NA
11	If No, why the fraud was not detected/informed during such an audit?	NA
12	Is there any investigation conducted & reported after detection by other departments (Yes/No/NA)	Yes
13	If yes, mention the departments that conducted and reported.	Internal Audit

Details of involved staff

Sr. No.	Staff Name	Employee ID	Designation	DOJ in SSFL (DD/MMM/YY)	DOJ in Branch (DD/MMM/YY)	DOJ in Exit (DD/MMM/YY)
1	Uttam Baral	SF0023206	Branch Manager	20-03-2013	28-05-2024	04-07-2025

Note: The information and observations given in the report are based on records and documents produced before us for verification. We have relied on certain explanations and representations provided by the SSFL staff & customers wherever applicable.

Report prepared by : Internal Audit Team.

Date : 06th Aug 2025