

Spandana Sphoorty Financial Ltd.
Internal Audit Department



Fraud Investigation Report

Branch Details:

Branch Code	Branch Name	Cluster	Area	Region	State	Zone
OR3103	Gopalpur	Baleswar	Baleswar	Bhadrak	Odisha	East
Branch Manager Name/ID	Branch Quality Manager Name/ID	Cluster Manager Name/ID	AVP Name/ID	VP Name/ID	SVP Name/ID	CBO Name/ID
Dillip Kumar Das/SF0089556	NA	Mohammad Asrar Hussen/SF0061986	Bikash Kumar Maharana/SF0094106	Alok Kumar Maharana/SF0083414	Sanjaya Kumar Sahoo/SF0070624	Shriraj Vedsen/SF0071741
Date of Information Received (DD/MMM/YY)		30/07/2025	Date of event/transactions occurred (From-To) (DD/MMM/YY)		04/08/2025	18/08/2025

Type of Incident (Fraud/Robbery/Theft)	Staff Fraud
Internal or External	Internal
No. of staff/persons involved: Fraud/Robbery/Theft	1
Total Amount Involved (Rs.)	321794/-

Describe how the incident has been exposed/identified:

During Field visit at Gopalpur (OR3103) by CM Mohammad Asrar Hussen/SF0061986 visited Center sethi sahi 136 and observed that BM Pramod Kumar Mohapatra/ SF0041928 had collected EMI from borrower JASHODA BEHERA **Rs.4895/-**, but that amount not inputted in FIMO. The borrower provided Loan card as evidence. As per the above pre-closure amount misappropriation, the complaint was lodged on 30 July 2025, vide complaint Number **FN25-26-01566**.

Now BM Pramod Kumar Mohapatra/ SF0041928 Suspend as per HR records.

Post completion of the investigation, we identified **Rs.321794/-** amount of cash misappropriation on **15** borrowers against BM Pramod Kumar Mohapatra/ SF0041928.

Brief Details of the incident:

Investigation Approach:

The Audit team visited all Borrowers, those handled by BM Pramod Kumar Mohapatra/ SF0041928, to check the availability of the borrower, and the amount collected was not accounted for.

Modus Operandi:

BM Pramod Kumar Mohapatra Employee ID SF0041928. made a cash misappropriation with an amount of **Rs-336907/-** for 16 borrowers.

- The internal audit team investigated by visited all 34 borrowers handed by BM.
- Post Verification, it was observed that a total of 34 no's Borrowers visited, out of that 14 borrowers were present & 20 no's borrowers were "Not available at home" at the time of verification. Observed fraud for 15 borrowers of **Rs 321794/-**. Rs- **135130/-** Recovered and Accounted in FIMO. So Net Fraud Amount Rs-**186664/-**.

Categories of Fraud Details: -

Sl. No	Type of Fraud	Affected Borrowers	Fraud Amount	Recovery Amount	Net Fraud Amount
2	Advance Collection	10	274825	108230	166595
3	Pre-Closure Amount	5	46969	26900	20069
Total		15	321794	135130	186664

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Details of Process & Policy Lapses:

- 1- Monitoring failure.
- 2- Violation of collection & preclose process.
- 3- Proper follow up not done for standard pending customer.

Details of the Enclosed Annexures, Documents & Statements from staff/customers if any:

1. Borrower Sub-ledger.
2. Loan Card.

Sl. NO.	Checklist	Particulars
1	Who exposed the event: Name/ID/Designation/Department/Centre to be mentioned	Mohammad Asrar Hussien/SF0061986/CM/Business/ sethi sahi 136
2	Date of event exposed	29 th July 2025
3	Name/ID/Designation of the Fraudulent Staff	Pramod Kumar Mohapatra/ SF0041928/BM
4	Whether it is in the notice of BM/BQM/CM/AVP/VP/SVP & HR (Yes/No)	Yes
5	If yes, mention the Action initiated by BM/BQM/CM/AVP/VP/SVP	BM
6	No. of thefts/robberies happened in this branch for the past 12 months (excluding this)	NO
7	No. of staff frauds happened in this branch for the past 12 months (excluding this)	Yes
8	Is there any disciplinary action taken by HR in his/her past tenure?	Yes
9	Whether an internal audit was conducted at the branch during the occurrence of the fraud (Yes/No/NA)	No
10	If yes, whether internal audit has detected the fraud (Yes/No/NA)	NA
11	If No, why the fraud was not detected/informed during such an audit?	NA
12	Is there any investigation conducted & reported after detection by other departments (Yes/No/NA)	Yes
13	If yes, mention the departments that conducted and reported.	Internal Audit

Details of involved staff

Sr. No.	Staff Name	Employee ID	Designation	DOJ in SSFL (DD/MMM/YY)	DOJ in Branch (DD/MMM/YY)	DOJ in Exit (DD/MMM/YY)
1	Pramod Kumar Mohapatra	SF0041928	Branch Manager	27/02/19	28/05/24	07/07/2025

Note: The information and observations given in the report are based on records and documents produced before us for verification. We have relied on certain explanations and representations provided by the SSFL staff & customers wherever applicable.

Report prepared by : Internal Audit Team.

Date : 18th Aug 2025