

Spandana Sphoorty Financial Ltd.
Internal Audit Department



Fraud Investigation Report

Branch Details:

Branch Code	Branch Name	Cluster	Area	Region	State	Zone
JHGL2045	Giridih	Deoghar	Giridih	Deoghar	Jharkhand	East
Branch Manager Name/ID	Branch Quality Manager Name/ID	Cluster Manager Name/ID	AVP Name/ID	VP Name/ID	SVP Name/ID	CBO Name/ID
Ajeet Kumar Ray/SF0054966	Sanjay Rajak/SF0049006	Suraj Kumar/SF0089226	Sonu Kumar Gupta/SF0027408	Rajib Bhadra/SF0082840	Rohan Mukherjee/SF0074701	Shriraj Vedsen/SF0071741
Date of Information Received (DD/MMM/YY)		13-08-2024	Date of event/transactions occurred (From - To) (DD/MMM/YY)		20-08-2025	07-09-2025

Type of Incident (Fraud/Robbery/Theft)	Fraud
Internal or External	Internal
No. of staff/persons involved: Fraud/Robbery/Theft	01
Total Amount Involved (Rs.)	118978/-

Describe how the incident has been exposed/identified:

On 13th Aug'25, Cluster Manager Suraj Kumar/89226, financial misappropriation was identified during the Centre visit, he identified that Branch Quality Manager-Md Sahzad Ansari/ had taken pre-close Amount of Rs.99318- from 03 borrowers. Then, the Cluster Manager informed the same to complaints team on 13th Aug 2025 with all evidence.

On 14-08-2025 we raised a complaint against Branch Quality Manager Md Sahzad Ansari/SF0038652 vide complaint nos. FN25-26-01809

Further, we have verified the same in the field and observed Branch Quality Manager Md Sahzad Ansari/SF0038652 also collected pre-close amount Rs.99318 from three borrowers and five borrowers installments amount collected of Rs.19660/- but only Rs.15990/- input in FIMO and rest amount Rs.102988 not reported.

Brief Details of the incident:

Field Observation

During the field visit, we observed the following embezzlement. Staff details as hereunder: -

- ❖ Branch Quality Manager Md Sahzad Ansari/SF0038652 had embezzled Rs.99318 /- from 3 borrowers' Pre-close, amount, and 5 borrowers installments amountS of Rs.19660 but only Rs.15990/- input in FIMO and rest amount Rs.102988 not reported.
- ❖ We have collected evidence from all 8 borrowers i.e. Digital Payments copy, Loan cards, cash receipt, borrower statement and a total effected of Rs.118978/-. Apart from 8 members,

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Fraudulent Staff Name (As per HR Records)	Fraudulent Staff Emp ID	Fraudulent Staff Designation (As per HR Records)	Collection Amount	Total Fraud Amount (Formula)	Recovery Amount (If Any)	Net Fraud Amount (Formula)
Md Sahzad Ansari	SF0038652	Branch Quality Manager	118978	118978	15990	102988

Modus operandi

Staff conducted the center and collected the amount from borrowers but did not input it in FIMO from 08-May-2024 to 03-Feb-2025. Branch Quality Manager Md Sahzad Ansari/SF0038652 did not follow the day-wise collection and input process.

Fraud Amount –

A total Fraud of Rs. 118978/- was identified during the investigation. Out of that Rs.15960/- accounted in FIMO by the alleged staff and now a total of Rs. 102988/- are yet to be recovered from the staff Md Sahzad Ansari/SF0038652.

Staff Status –

- Md Sahzad Ansari/SF0038652 Terminated 05-Jul-2025.

Details of Process & Policy Lapses:

- Instalment had been collected but no inputted in FIMO.
- Monitoring process failure.
- Pre-closure policy lapsed
- Supervisory Monitoring Failure

Details of the Enclosed Annexures, Documents & Statements from staff/customers if any:

- Fraud Investigation Report
- Borrowers Loan Card
- Borrowers Loan Sub Ledger
- Digital Receipt Copy
- Borrower statement

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Due professional care has been taken in the preparation of this report by verifying the details of the fraud amount mentioned till the date of this investigation.

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Sl. NO.	Check list	Particulars
1	Who exposed the event: Name/ID/Designation/Department/Centre to be mentioned	Suraj Kumar/SF0089226/Cluster Manager/Business Team
2	Date of event exposed	13-Aug-2025
3	Name/ID/Designation of the Fraudulent Staff	01) Md Sahzad Ansari/SF0038652/Branch Quality Manager
4	Whether it is in the notice of BM/BQM/CM/AVP/VP/SVP & HR (Yes/No)	NO
5	If yes, mention the Action initiated by BM/BQM/CM/AVP/VP/SVP	NA
6	No. of thefts/robberies happened in this branch for the past 12 months (excluding this)	0
7	No. of staff frauds happened in this branch for the past 12 months (excluding this)	1
8	Is there any disciplinary action taken by HR in his/her past tenure.	Md Sahzad Ansari/SF0038652 Open-Under process
9	Whether internal audit was conducted at the branch during occurrence of the fraud (Yes/No/NA)	YES
10	If yes, whether internal audit has detected the fraud (Yes/No/NA)	YES
11	If No, why the fraud was not detected/informed during such audit.	NA
12	Is there any investigation conducted & reported after detection by other departments (Yes/No/NA)	NO
13	If yes, mention the departments who conducted and reported.	NA

Details of involved staff

Sr. No.	Staff Name	Employee ID	Designation	DOJ in SSFL (DD/MMM/YY)	DOJ in Branch (DD/MMM/YY)
1	Md Sahzad Ansari	SF0038652	Branch Quality Manager	03-09-2018	03-03-2022

Note: The information and observations given in the report are based on records and documents produced before us for verification. We have relied on certain explanations and representations provided by the SSFL staff & customers wherever applicable.

Report prepared by : Internal Audit.
Date : 07-Aug-2025