

Dibyendu Bhattacharyaya

From: Rajeshwari Muppuru on behalf of Complaints-SSFL
Sent: 18 April 2025 16:03
To: Sayantan Sarkar; Tapas Roy
Cc: Dipankar Ghosh; Dibyendu Bhattacharyaya; Rohan Mukherjee; Shriraj Vedsen; Saptarshisankar Bose; BSMS; Complaints-SSFL; Internal Audit; Narsi Reddy Singam; Radhakrishna Venkkataia Eale; Ramakrishna Jasthi; Ramesh Allaparathi; Shanker Sangam; Sunand Sahu; Yogender Prasad
Subject: RE: Urgent: Report on Missing Employee from Banarhat Branch – Mr. Pintu Barman SF0076597 & Mr. Ramen Barman SF0087951
Attachments: Missing Copy.pdf

Dear All,

Complaints has been registered against the below mentioned employees under financial . Please find the below complaint numbers for your reference.

EMPLOYEE NAME	EMPLOYEE CODE	COMPLAINT NUMBER	FRAUD TRIGGER AMOUNT	COMPLAINT DESCRIPTION
SF0076597	Pintu Barman	FN25-26-00260	26225	He is missing from the field with collection amount of Rs.26225/- approx. On 16-April
SF0087951	Ramen Barman	FN25-26-00261	26225	He is missing from the field with collection amount of Rs.26225/- approx. On 16-April

@Sayantan Sarkar – Please update the FIR status and arrange to provide the misappropriate amount Rs. 52450/- borrower's details for further verification.

Rajeshwari M

Executive | Complaints & Branch Support Service - HO

M:8309999789

Spandana Sphoorty Financial Limited

Galaxy Wing B, 16th Floor, Opp IKEA, Hyderabad - 500081



Integrity | Collaboration | Agility | Receptiveness | Empathy

From: Sayantan Sarkar sayantan.sarkar@spandanasphoorty.com

Sent: 17 April 2025 19:16

To: Complaints-SSFL complaints@spandanasphoorty.com

Cc: Dipankar Ghosh dipankar.ghosh@spandanasphoorty.com; Dibyendu Bhattacharyaya <dibyendu.bhattacharyaya@spandanasphoorty.com>; Rohan Mukherjee <rohan.mukherjee@spandanasphoorty.com>

Subject: Urgent: Report on Missing Employee from Banarhat Branch – Mr. Pintu Barman SF0076597 & Mr. Ramen Barman SF0087951

Dear Sir,
Good evening, we regret to inform you of a concerning incident that occurred at our Banarhat Branch (West Bengal) involving one of our employees, Mr. Pintu Barman SF0076597 BQM and Mr. Ramen Barman SF0087951 CA

Mr. Pintu Barman reported to the branch on 16-04-2025, as per his usual schedule, accompanied by the Branch Quality Manager. As part of their regular duties, they proceeded for collection from the designated centres. However, they left the assigned motorbikes at the branch premises before departing.

After approximately 5:30 PM, Mr. Ramen Barman's and BQM Mr. Pintu Barman sir's mobile phone was found to be switched off. Despite multiple attempts by the Branch Manager and other staff members to reach them, there has been no response. They have neither returned to the branch nor contacted us since.

We promptly informed their family members about the situation, but unfortunately, they too are unaware of his whereabouts. Subsequently, we have also notified the local police station and registered the missing complaints.

It is important to note that the total allotted demand for the day was Rs. 52450/-, and we now suspect that Mr. Pintu Barman BQM and Mr. Ramen Barman may have absconded with this amount.

In light of this, we kindly request you to escalate this matter to the **Audit Team** for further investigation and necessary proceedings. We will be sharing all relevant evidence and documentation shortly for your review and action.

Your cooperation in handling this matter with urgency is highly appreciated.

Regards,

Sayantana Sarkar

Cluster Manager | Member Service
Mob: 9832449907
Spandana Sphoorty Financial Limited
Naxalbari Cluster



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