

STAFF GPAY ISSUE

From Alathur Branch <alathur@spandanasphoorty.com>

Date Wed 2026-03-11 18:05

To Nikhil K Madan <nikhil.madan@spandanasphoorty.com>

Dear Sir,

Clarification for the complaint:

The staff visited the customer's location for collection, but they weren't home. I called the customer and informed them about the pending amount. Without my permission, they transferred the money to my account. I didn't instruct them to do so. The customer agreed to resolve this during the audit with the auditor present. I've blocked my number on their GPay to prevent further issues and warned them not to repeat this. The payment was made without LO's permission. The borrower has agreed to this statement with the auditor's presence.

BRANCH : Alathur

EMPLOYEE NAME :VIVEK

EMPLOYEE ID :SF0102732

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